



روادكو
Pioneers

شركة رواد التنمية

المال العالمي



PIONEERS-GLOBAL.COM

علماءنا هم الأمل

المقدمة
الهيكل الإداري
كلمتي رئيس مجلس الإدارة و المدير التنفيذي
رسالتنا و رؤيتنا
إلتزامنا و أهدافنا
قيمنا
نظرة عامة
لماذا نحن ؟
لماذا نحن ؟ ٢
أسطول النقل
أسطول النقل ٢
سياسة الصيانة
حصص التدريب
شركاء النجاح
شركاء النجاح ٢
اتصل بنا
الغلاف

شركة رواد التميز العالمي المحدودة تأسست في عام 2000 كشركة سعودية ذات إمكانات عالية في مجال الخدمات اللوجستية والنقل . من الأحساء في شرق المملكة ، نتمتع بالكفاءة بما يساعد على تقديم أفضل الخدمات للعملاء ، وشعورنا بالفخر لما حققناه منذ نشأتنا وحتى اليوم في سوق شديد التغير والنمو ورحلة من النجاح المتواصل قطعناها بثبات منذ التأسيس لضمان الحفاظ على الأداء بأفضل صورته . وحققنا فيها الكثير من أهدافنا المرحلية، وكنا يدًا فاعلة في نمو الاقتصاد وسباقًا للعمل الجاد والمهنية .

INTEGRATED MANAGEMENT SYSTEM



روادكو
Pioneers

شركة رواد التميز العالمي المحدودة
Pioneers Of Global Excellence Co. Ltd.



النموذج الإداري :



رسالة مجلس الإدارة

تسعى شركتنا لتحقيق الريادة في مجالات اختصاصها والمنافسة القوية والمهنية في السوق المحلي والدولي وأن تكون المجموعة هي المرجع الأول دائماً لعملائها وذلك من خلال الالتزام بقيم العمل العربية الأصيلة وإنهاء الأعمال في الوقت المحدد بجودة وإتقان، ومن خلال تواجدها في السوق السعودي على مدى السنوات الماضية أدركنا أن الشركات المتميزة تصبو لتحقيق أهداف غير اعتيادية لدى دائماً نسعى لرفع مستوى أدائنا وجودة خدماتنا .



كلمة المدير التنفيذي

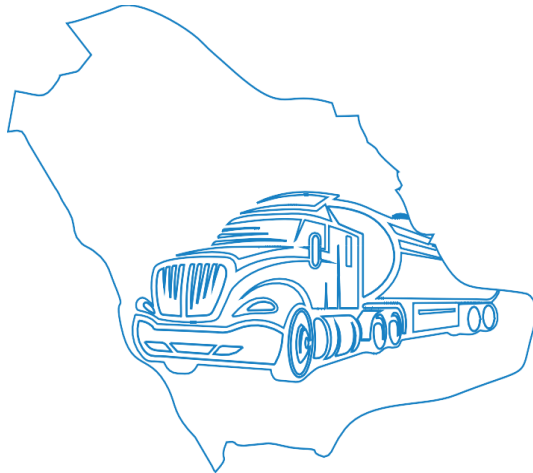


استطاع فريق عملنا المتمرس والمتميز من تحقيق الأهداف المنشودة ولله الحمد، ولا يخفى على أحد أن التطور والتوسع والانتشار هو الهدف الاسمي لأي نشاط تجاري أو صناعي أو خدمي. ومع هذه الخطوات نضع نصب أعيننا أهداف رؤية 2030، وهي أن ش المملكة العربية السعودية منصة اقتصادية لوجستية ووفقاً لهذه الرؤية تعمل مجموعتنا على توفير وتسويق المنتجات والخدمات عالية الجودة لعملائها مع ضمان سلاسة التشغيل منذ انطلاقتها في السوق .

المدير التنفيذي لشركة رواد التميز العالمي المحدودة

ماجد بن أحمد المنهالي

**المساهمة في خدمة قطاع النقل كما ينبغي، من خلال
بناء جسور الثقة والمشى عليها، لتحقيق رضا العملاء،
وإقامة شراكة متينة تقوم على الجودة والسرعة و توفير
التكاليف والأداء الجيد.**



**نحن نبحث في المستقبل ان نكون من بين الأفضل
في المنطقة، من ناحية الخدمة والجودة
والتكلفة وان نكون من الشركات الرائدة و الأكثر
شهرة في بلادنا .**

التزامنا :

ليس لدينا وصفة مثالية للنجاح، لكن لدينا وصفة مجربة :
الكثير من العمل والإخلاص والالتزام تجاه العملاء وطموح
يذل كل الصعاب، وخبرة في عدة مجالات وفوق كل ذلك
محبتنا لوطننا ورغبتنا الصادقة في المشاركة في مسيرة
التنمية والازدهار وبالطبع المزيد من العمل .



أهدافنا :

إنجاز كافة التعاقدات بشكل
شفاف وموثوق .

المساهمة الفاعلة في
المجتمع.

اعتبار الجودة والثقة حجر
الزاوية لإتمام كل تعاقد .

تقديم الخدمة الأفضل
للقطاعات التي نخدمها
وكسب رضاهم وثقتهم .

المصداقية و الحفاظ على الوعد

نفي دائما بوعودنا و ونعامل الجميع باجلال واحترام وصدق
فنحن نلزم أنفسنا بأعلى المعايير الأخلاقية و نلتزم بتقديم
مستوى خدمة ثابت و يعتمد عليه في كل ما نقوم به من
عمل . كذلك نؤمن بواجبنا تجاه المجتمع الذي نعيش فيه
ونعمل به ، و نلتزم بحماية البيئة و المحافظة على الموارد
الطبيعية كما نلتزم باتباع اجراءات و توفير المعدات الآمنة

الابتكار

نتميز بقدرتنا على ايجاد حلول مبتكرة مصممة لتلبي أو
تفوق احتياجات عملائنا ، والتغلب على العقبات و تحقيق
أقصى انتاجية للموارد المتاحة عن طريق التعاون
المشترك مع فريق عملنا المتكامل .

التعلم و تنمية القدرات الذاتية

نؤمن بأن نمو ونجاح شركتنا مبني على تنمية كل فرد منا و
نسعى دائما لتحقيق التحسين المستمر كشركة وكأفراد .

بناء علاقة شراكة

نؤمن بأن نجاح شركائنا هو القوة الدافعة الحقيقية وراء
كل ما نقوم به من عمل . نتشارك مع عملائنا من خلال
بذل أقصى جهد للتعرف على متطلباتهم و المبادرة
بالسعي لإيجاد طرق جديدة لتلبيتها . نحن نؤمن ببناء
علاقات تدوم مع شركائنا وكذلك بيننا كزملاء .

نتحمل المسؤولية لتحقيق انجازات مميزة .



SQAS ATTESTATION

This is to inform that a Gulf SQAS Transport Services Assessment has been carried out by HAZEM GOMAA

at
Pioneers Of Global Excellence Co. Ltd.
Tabuk
on: **7/21/2019**

The assessment covered the "Core" and "Transport Services Specific" elements and has been carried out using the Gulf SQAS Transport Services Questionnaire and Guidelines.

The assessment report has been entered in the Gulf SQAS Electronic Database (www.gulfsqas.com) under referencer number: 80178 is accessible to the assessed company, the members of the Gulf SQAS Manufacturers Group and the LSP User Group.

Issued On 7/30/2019

Dr. Abdulwahab Al Sadoun
Gulf SQAS Program Director
GPCA, Dubai

Signed



The Gulf SQAS assessment report is a statement of facts and this attestation does not express any appreciation of the company's performance. The Gulf SQAS assessment is valid for 3 years.

لماذا نحن :

في شركتنا كنا دائما حريصين على أن نكون الأفضل .
ولا يمكن تحقيق ذلك إلا من خلال توثيقه بشهادات
دولية لا توجد إلا مع الشركات الكبرى في
مجال عملنا و منها :

1 - GULF SQAS CERTIFICATE .

2 - ISO 45001 : 2018

3 - ISO 9001 : 2015

4 - ISO 14001 : 2015

CERTIFICATE



This is to certify that the
Occupational Health & Safety Management Systems of
PIONEERS OF GLOBAL EXCELLENCE CO. LTD.
P.O. Box 8858, Al Ahsa 31982, K.S.A.

has been found to comply with
ISO 45001:2018

This certificate is applicable to the following scope:

Transportation and Logistics Services

Certificate No.: I-OHSC201907008

Date of Initial Registration	24 July 2019
Surveillance Audit on/before	24 June 2020
Certificate Expiry	23 July 2020
Recertification Due	23 July 2022



Authorized Signatory
BQC Assessment Private Limited
202 DLF Galleria, Mayur Vihar Phase 1 Extension, Delhi - 110091, India

Website : www.bqccert.com, E-mail : info@bqccert.com
Accredited by International Accreditation Service
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أسطول النقل :

أحدث الشاحنات العالمية الطراز والمقطورات يتم تشغيلها بانتظام وعناية لخدمة مصالح العملاء على مدار الساعة، ومن خلال نظام روادكو لإدارة الأسطول تنتقل الإشارة من مواقع الشاحنات مما يجعل مراقبة حركتها بثبات على الطبيعة أمراً في منتهى الدقة كذلك محل الملاحظة الدقيقة أيضاً السائقين المهرة ومن المعلوم ان قاعدة العملاء على اختلافهم لابد أن تشهد التسليم في الوقت المحدد التسليم الذي يتضمن السلامة والسرعة المحددة والأحمال والتأمين وجودة الخدمات هي خطوط حمراء لا تتم التضحية بها من أجل تحقيق ذلك المعدل .

نحن نعمل على تحسين سلامة أسطول مركباتنا من خلال برامج البحث والتطوير طويلة الأجل، فضلاً عن حملات توعية المستهلك الجارية، ونحن نشجع سلوك الاستخدام من خلال مزيج من جهود الإنفاذ المكثفة ، وحملات التوعية العامة.



سياسة الصيانة :

تضمن شركتنا أن جميع مركباتها في حالة ممتازة ولتحقيق هذا التميز نقوم بالخطوات التالية :

- * الصيانة الوقائية .
- * الفحص اليومي .
- * الصيانة الدورية .
- * الصيانة المتنقلة .
- * الفحص نصف سنوي شامل .
- * الحفاظ والبرمجة الإلكترونية لتاريخ كل مركبة .



ACTROS



محضر التدريب :

لما في أهمية إلمام السائقين بقواعد السلامة و الامان ، كنا حريصين جدا على تطوير الجانب التدريبي من خلال بعض المحاضرات التي تعزز معرفة السائقين بالقواعد ، ومن أهم عناوين هذه المحاضرات :

- 1 - مكافحة الحرائق .
- 2 - القيادة الآمنة .
- 3 - الاسعافات الأولية .
- 4 - الانعاش القلبي الرئوي .

وغيرها مما يصب في مصلحة السائق .



شركة النجاح :

ارامكو السعودية
Saudi Aramco



SANAD
Saudi Aramco Nabors Drilling

ناقل
NAQEL



روادكو
Pioneers

شركة رواد التميز العالمي المحدودة
Pioneers Of Global Excellence Co. Ltd.

ارامكس
aramex



جوز من أسطولنا :



Extended Lowbeds



Chiller Trucks/Reefers



Trailers



Fuel Tankers



Wire Racks



اتصل بنا :

يشرفنا أن نتلقى وجهات النظر
والاقتراحات والطلبات من جميع عملائنا
الكرام لأننا نسعى دائما نيل رضا العملاء و
تحقيق متطلباتهم بكفاءة وجودة
ووفقا للمعايير الدولية .



الاحساء ، طريق الرياض ، شارع الملك عبدالله بن عبد العزيز ،
المنطقة الشرقية ، المملكة العربية السعودية

PIONEERS@PIONEERS-GLOBAL.COM

+966 55 393 3331

+966 13 599 14 40

WWW.PIONEERS-GLOBAL.COM





CONTACT US :

WE ARE HONORED TO RECEIVE VIEWS , SUGGESTIONS AND REQUESTS OF ALL OUR VALUED CUSTOMERS BECAUSE WE ALWAYS STRIVE TO ACHIEVE CUSTOMER SATISFACTION AND REQUIREMENTS AND EFFICIENTLY , QUALITY AND ACCORDING TO INTERNATIONAL STANDARDS .



AL AHSA, RIYADH ROAD, KING ABDULLAH BIN ABDUL-
AZIZ ST , EASTERN PROVINCE , KINGDOM OF SAUDI
ARABIA



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+966 13 599 14 40



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SOME OF OUR FLEET :



Extended Lowbeds



Chiller Trucks/Reefers



Trailers



Fuel Tankers



Wire Racks

SUCCESS PARTNERS :



TRAINING SESSIONS :

THE MOST IMPORTANT THING THAT WE TAKE UNDER CONSIDERATION ARE OUR DRIVERS SAFETY SO THAT'S WHY WE TOOK CARE OF THEIR TRAINING SIDE. WE TRAIN THEM ON THE FOLLOWING :

1 – FIRE FIGHTING
3 – FIRST AID ETC.

2 – DEFENSIVE DRIVING
4 – CPR



MAINTAINENCE POLICY :

OUR COMPANY ENSURES THAT ALL ITS VEHICLES ARE IN EXCELLENT CONDITION AND TO ACHIEVE THIS EXCELLENCY WE CONDUCT THE FOLLOWING STEPS:

- * DAILY CHECK-UP .
- * PERIODIC MAINTENANCE .
- * COMPREHENSIVE HALF-YEARLY EXAMINATION .
- * PRESERVATION AND ELECTRONIC PROGRAMMING OF THE HISTORY OF EACH VEHICLE .
- * PREVENTIVE MAINTENANCE .
- * MOBILE MAINTENANCE .



ACTROS

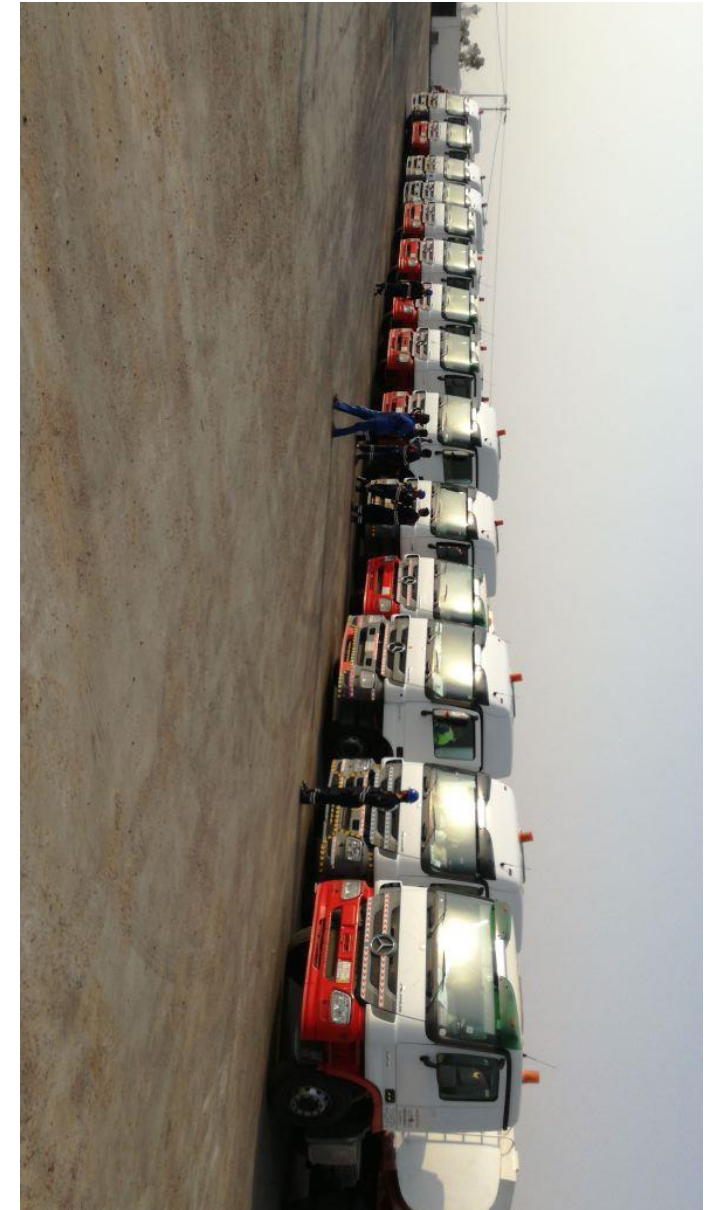




TRANSPORTATION FLEET :

THE LATEST WORLD-CLASS TRUCKS AND TRAILERS ARE OPERATED REGULARLY AND CAREFULLY TO SERVE THE INTERESTS OF CUSTOMERS ON 24 HOURS A DAY, AND THROUGH THE FLEET MANAGEMENT SYSTEM , THE SIGNAL IS TRANSMITTED FROM TRUCK LOCATIONS AND MONITORED AS KNOWN THAT THE CUSTOMER BASE OF ALL DIFFERENCES MUST WITNESS DELIVERY ON TIME DELIVERY WHICH INCLUDES SAFETY, SPEED, SPECIFIC LOADS, SECURITY AND QUALITY OF SERVICES ARE RED LINES THAT ARE NOT SACRIFICED IN ORDER TO ACHIEVE THAT RATE. .

WE ARE IMPROVING THE SAFETY OF OUR VEHICLE FLEET THROUGH LONG-TERM RESEARCH AND DEVELOPMENT PROGRAMS AS WELL AS ONGOING CONSUMER AWARENESS CAMPAIGNS, AND WE ARE ENCOURAGING SAFER ROAD USER BEHAVIOR THROUGH A COMBINATION OF INTENSIVE ENFORCEMENT EFFORTS, GRADUATED LICENSING ARRANGEMENTS AND PUBLIC EDUCATION CAMPAIGNS.



CERTIFICATE



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WHY US ?

IN OUR COMPANY WE HAVE ALWAYS BEEN KEEN TO BE THE BEST. THIS CAN ONLY BE ACHIEVED BY DOCUMENTING IT WITH INTERNATIONAL CERTIFICATES THAT EXIST ONLY WITH THE MAJOR COMPANIES IN OUR FIELD.

1 – GULF SQAS CERTIFICATE .

2 – ISO 45001 : 2018

3 – ISO 9001 : 2015

4 – ISO 14001 : 2015



SQAS ATTESTATION

This is to inform that a Gulf SQAS Transport Services Assessment has been carried out by HAZEM GOMAA

at
Pioneers Of Global Excellence Co. Ltd.
Tabuk
on: **7/21/2019**

The assessment covered the "Core" and "Transport Services Specific" elements and has been carried out using the Gulf SQAS Transport Services Questionnaire and Guidelines.

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Issued On 7/30/2019

Dr. Abdulwahab Al Sadoun
Gulf SQAS Program Director
GPCA, Dubai

Signed



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**WE TAKE
RESPONSIBILITY
FOR MAKING OUTSTANDING
ACHIEVEMENTS**



OUR PRINCIPLES :

CREDIBILITY : KEEPING OUR PROMISES

WE ARE COMMITTED TO THE HIGHEST ETHICAL STANDARDS PROVIDING A CONSTANT AND DEPENDABLE LEVEL OF SERVICE. FURTHERMORE, WE DEVOTE OURSELVES TOWARDS THE SOCIETY WHERE WE LIVE AND WORK. WE ARE ADHERED TO PROTECT THE ENVIRONMENT AND CONSERVING THE NATURAL RESOURCES AS WELL AS FOLLOWING UP THE PROCEDURES AND PROVIDING SAFE WORKPLACES AND EQUIPMENT.

INNOVATION

WE ARE DISTINGUISHED BY OUR ABILITY TO FIND INNOVATIVE SOLUTIONS DESIGNED TO MEET OR EXCEED THE REQUIREMENTS OF OUR CUSTOMERS & TO OVERCOME THE OBSTACLES TO MAXIMIZE THE PRODUCTIVITY OF AVAILABLE RESOURCES THROUGH COMMON COOPERATION WITH AN INTEGRATED TEAM


LEARNING & SELF-DEVELOPMENT CAPACITY

WE BELIEVE THAT SUCCESS & DEVELOPMENT OF OUR COMPANY IS BASED ON SUCCESS OF EVERY MEMBER IN THE COMPANY . THEREFORE , WE SIGNIFICANTLY SEEK TO FULFILL CONTINUOUS IMPROVEMENT AS A COMPANY & INDIVIDUALS .

ESTABLISHING A PARTNERSHIP

OUR CUSTOMERS SUCCESS IS THE MAIN & REAL PROPELLANT POWER TO OUR WORK . THUS , WE DO OUR BEST WITH OUR PARTNERS TO RECOGNIZE THEIR REQUIREMENTS THROUGH NEW TECHNIQUES .WE ARE BELIEVING ESTABLISHING LASTING RELATIONSHIPS & ACHIEVING MATUAL BENEFIT THROUGH OUR SUPPLIER DEPENDING ON ALL MEMBERS OF THE TEAM .

OUR COMMITMENT :



WE HAVE NO PROVEN RECIPE FOR SUCCESS, BUT WE HAVE A PROVEN RECIPE: A LOT OF WORK, SINCERITY AND COMMITMENT TO CUSTOMERS, AMBITION, ALL THE ODDS, EXPERIENCE IN MANY AREAS AND ABOVE ALL OUR LOVE FOR OUR COUNTRY AND OUR SINCERE DESIRE TO PARTICIPATE IN THE PROCESS OF DEVELOPMENT AND PROSPERITY AND OF COURSE MORE WORK.

OUR GOALS :

PROVIDE THE BEST SERVICE TO THE SECTORS WE SERVE AND GAIN THEIR SATISFACTION AND TRUST .

CONSIDER QUALITY AND TRUST AS THE CORNERSTONE FOR COMPLETING EACH CONTRACT .

EFFECTIVE CONTRIBUTION AND PARTICIPATION IN OUR SOCIETY ACTIVITIES .

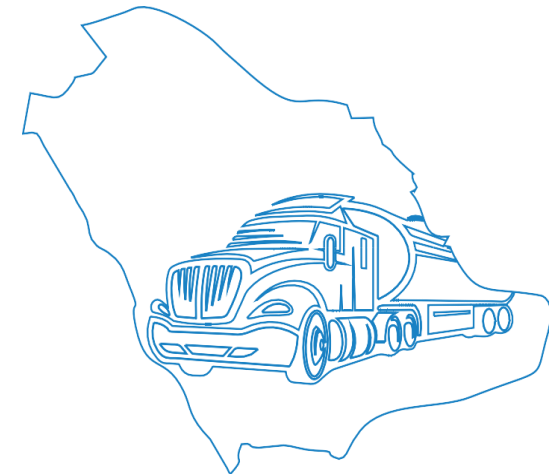
ACHIEVE ALL CONTRACTS IN A TRANSPARENT AND RELIABLE MANNER .

OUR MISSION :

CONTRIBUTE TO THE SERVICE OF TRANSPORTATION SECTOR AS IT SHOULD, BY BUILDING BRIDGES OF TRUST AND WALKING ON THEM, TO ACHIEVE CUSTOMER SATISFACTION, AND TO ESTABLISH A SOLID PARTNERSHIP FOUNDED ON QUALITY, SPEED, AND COST-SAVINGS, AND GOOD PERFORMANCE.

OUR VISION :

WE ARE LOOKING FOR THE FUTURE TO BE AMONG THE BEST IN THE REGION, FOR SERVICE, QUALITY, PRICING AND MOST FAMOUS LEADING COMPANIES IN OUR COUNTRY .



BOARD OF DIRECTORS LETTER



ONE OF THE MAIN OBJECTIVES HERE IN **OUR COMPANY**. IS TO ACHIEVE LEADERSHIP IN ITS AREAS OF COMPETENCE AND STRONG AND PROFESSIONAL COMPETITION . THE LOCAL AND INTERNATIONAL MARKET AND THE GROUP IS ALWAYS THE FIRST REFERENCE TO ITS CUSTOMERS AND THIS BY ADHERING TO THE VALUES OF WORK AND THE END OF BUSINESS IN A TIMELY MANNER WITH QUALITY AND MASTERY, AND THROUGH OUR PRESENCE IN THE SAUDI MARKET OVER THE PAST FEW YEARS, WE HAVE REALIZED THAT OUTSTANDING COMPANIES ASPIRE TO ACHIEVE UNUSUAL GOALS, SO WE HAVE RAISED OUR LEVEL OF PERFORMANCE AND QUALITY.

OUR TEAM HAS BEEN ABLE TO ACHIEVE THE DESIRED GOALS AND THANK GOD, DEVELOPMENT, EXPANSION AND DIFFUSION IS THE NOMINAL OBJECTIVE OF ANY COMMERCIAL, INDUSTRIAL OR SERVICE ACTIVITY. WITH THESE STEPS WE PUT A MONUMENT WE HAVE SET VISION 2030 AS THE KINGDOM OF SAUDI ARABIA AS A LOGISTICAL AND ECONOMIC PLATFORM WITH THIS VISION, AND OUR GROUP IS WORKING TO PROVIDE AND MARKET HIGH QUALITY PRODUCTS AND SERVICES TO ITS CUSTOMERS WHILE ENSURING SMOOTH OPERATION SINCE ITS LAUNCH IN THE MARKET.

E.M. LETTER



E.M. Of Pioneers Of Global Excellence Co.

MAJID A. AL MINHLY

ORGANIZATION CHART :



INTRODUCTION :



روادكو
Pioneers

شركة رواد التميز العالمي المحدودة
Pioneers Of Global Excellence Co. Ltd.



- PIONEERS OF GLOBAL EXCELLENCE CO. LTD. WAS ESTABLISHED IN 2000 AS A SAUDI COMPANY WITH HIGH POTENTIAL IN LOGISTICS & TRANSPORT .
- FROM AL AHSA , THE EAST OF THE KINGDOM, OUR COMPANY HAS GROWN THROUGHOUT THE KINGDOM AND IS EFFICIENT IN PROVIDING THE BEST SERVICES TO CUSTOMERS. WE ARE PROUD OF WHAT WE HAVE ACHIEVED SINCE OUR INCEPTION AND UNTIL TODAY IN A HIGHLY COMPETITIVE MARKET AND A JOURNEY OF CONTINUOUS SUCCESS. BEST IMAGE. AND WE HAVE ACHIEVED MANY OF OUR GOALS IN THE INTERIM, AND WE HAVE BEEN ACTIVE IN THE GROWTH OF THE ECONOMY AND SUIT FOR HARD WORK AND PROFESSIONAL.

INTEGRATED MANAGEMENT SYSTEM



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